

# **Access Statement for Hotel Port Dinorwic**

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to describe accurately the facilities and services that we offer all our guests/visitors.

#### Introduction

The Hotel Port Dinorwic is an informal and friendly hotel with very varied accommodation types. These include double/twin bedrooms, suites, cottages & function rooms at affordable prices. It has been family run since its creation in 1993 and continues to be to this day. Its location overlooking the Menai Straits gives it un-paralleled panoramic sea views.

Each room at the Hotel Port Dinorwic is individually styled and laid out. Room capacity can vary from single occupancy double rooms, to six person suites. All accommodation is en-suite, with tea and coffee making facilities, free view TV and free WIFI. We have one room which has particularly good disabled access and more which may be suitable, depending on specific needs. Please note that not all rooms have a sea view.

The hotel boasts a range of facilities, such as a heated swimming pool, sauna, restaurant and function rooms. The hotel is perfectly situated between the university city of Bangor and the historic town of Caernarfon. The Snowdonia National Park is located only 15 mins away and the Isle of Anglesey only 5 mins.

The hotel is located in the Port Dinorwic marina and access is gained by crossing a small bridge over the dock and up a steep 20m incline.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01248 671122 or email info@hotelportdinorwic.co.uk.

#### Pre-Arrival

- For maps and arrival instructions, please visit our website or contact us for more details.
- The closest railway station to us is Bangor, Gwynedd approximately 4 miles away.
- Taxis and buses are available at the station.
- Buses pass us on the way between Bangor and Caernarfon every 20 mins, or every hour in the evenings. They are the 5 and X5.
- The pavement leading up to the hotel grounds is constructed of stone and is uneven.
- There are a number of Shopmobility retailers locally.
- All literature is available in large print upon request.

#### Hotel Port Dinorwic

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## **Car Parking and Arrival**

- We have our own car parking to the front and rear of the main building, with capacity for 40+ vehicles.
- The distance from the car park to the main entrance can range from 1m to 30m.
- The car park surface is fairly level and even, compacted gravel.
- Well lit throughout.
- No curbs or steps on the property.
- Drop off in front of the hotel.
- Staff available for any assistance required.
- Slight incline into the hotel to allow for wheelchair access.
- Level access can be gained through the side door.
- Manual doors opening inwards with medium heaviness.
- Main entrance opening width of 75cm/150cm.

### Main Entrance / Reception / Welcome Area

- The reception is located on the ground floor, just next to the main entrance.
- Level access throughout the bar, reception area, living area, swimming pool and restaurant. There is a small ramp down into the breakfast room to allow for wheelchair access.
- Large spaces between furniture.
- The floor surface is a mix if carpet, wood and level stone.
- Well lit throughout with warm ceiling and wall lights.
- Low check in desk.
- Hearing loop system installed.
- Narrowest point between the public areas 69.5cm.

#### **Bedrooms**

- We currently have ten ground floor rooms, one of which is best suited to people who require easier access. The other rooms have varying degrees of disabled access.
- The most disabled friendly room is the bottom floor tower apartment. This is located on the sea front, in front of the main hotel building.
- Parking is available right outside the front entrance.



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- It has a very slight incline into the room and over the door frame, with the narrowest part of the doorway being 76cm. The entire apartment is set on one level, with a mixture of carpet and tile flooring.
- There are sliding doors out onto a patio area, with a step downwards of approx. 40cm.
- There is one double bedroom and one single bed located in the large living area. The doorway
  into the bedroom is 71cm at its narrowest and the narrowest point in the room is between the
  bed and the wall at 62cm, but the bed orientation can be changed on request to create more
  space.
- The height from the floor to the top of the mattress for the double bed is 65cm and 55cm for the single bed.
- The room has a fitted kitchen, with easy access.
- All bedding is synthetic fiber.
- All televisions have subtitles.

### Bathrooms, Shower-rooms and Toilets (Ensuite or Shared)

- The en-suite bathroom doorway is 71cm and at its narrowest, between the basin and bath it is 57cm. There is a hand rail to the right hand side of the toilet.
- The room has a large oval corner bath, with shower. The height of the bath is 65cm.
- There is also a second bathroom, accessed from the living room and it has a doorway width of 62cm. The height of the bath is 65cm.

### Public Areas - Halls, Stairs, Landings, Corridors

- The narrowest point in the hallway is 120cm wide.
- There is a central staircase, which is 91cm wide and has hand rails on either side. There are 15 steps up to the first floor, with a further 3 steps for seafront facing rooms. There are 15 more steps up to the second floor, with a landing half way up.

## **Public Areas - Lounges, Lobbies**

- The door between the hallway and lounge/bar area is 69cm.
- The doorway between the living room and reception/bar area is 76cm/155cm.
- The doorways between the swimming pool and lounge/bar area are both 75cm.
- There is lots of space between furniture in the lounge bar area.
- It has a mixture of carpet and even hard stone floor throughout.



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## Restaurant/Dining Room, Bar & Bar area

- The doorway between the hallway and restaurant/function room is 75cm/155cm.
- The doorway between the hallway and breakfast room is 91cm.
- The flooring in these areas is a mixture of hard wood, even stone, laminate wood and carpet.
- Lots of space between tables in the restaurant.

### **Public Toilets**

- The doorways between the public toilets and lounge/bar area are all 74cm.
- The disabled toilets are located within the swimming pool complex, accessed from the lounge/bar area.
- The first doorway measures 75cm, the second measures 75cm and the third measures 80cm.
- The toilet height measures 46cm and the basin measures 76cm from the floor.

### **Contact Information**

Address: Hotel Port Dinorwic Y Felinheli Gwynedd North Wales LL56 4XA

Telephone: 01248 67 11 22

Email: info@hotelportdinorwic.co.uk

Website: www.hotelportdinorwic.com

Grid Reference: 53.18783,-4.207465

Hours Of Operation: Almost 24hrs

Local Carers: Ysbyty Gwynedd (Gwynedd Hospital) 2.5 miles - 01248 384384

Local Equipment Hire: Costal Mobility - Llandudno - 01492 552141 MobilityProducts4U -

Llandudno - 01492 519702

Local Accessible Taxi: Chubbs taxis - Bangor - 01248 353535

Local Public Transport: Bangor Train Station - 4 miles Arriva Bus Service - X5, 5 - 200m